

QUALITY POLICY

At Calfer Gorospe, S.L. The objective that guides and motivates us is total customer satisfaction. To achieve this, we consider that the path is continuous improvement using our Quality management system according to ISO 9001, a key strategic instrument to achieve competitiveness, profitability, survival and continuous development of our company.

Under this commitment, we adopt the obligation to comply with all legal, regulatory and customer requirements applicable to our steel cutting and handling activity, as well as those necessary for the continuous improvement of the management system.

With all staff involved in achieving these objectives, we will provide the necessary technical, material and human resources.

We will establish control processes focused on the prevention and resolution of non-conformities through a Quality system that allows us to recognize, detect and study the causes of non-conformities and resolve them through improvement actions.

Specific annual Quality improvement objectives will be imposed, which will be periodically monitored by Management.

Communication will be channeled so that all staff in our company know the policy, objectives and importance of the Quality management system implemented to guarantee its correct interpretation.

Calfer Gorospe, S.L. makes this policy public for your knowledge and dissemination, expressing the commitment to communicate it and make it understood, and to establish and review Quality objectives for continuous improvement.

DATE: January 19, 2017

CALFER GOROSPE, S.L.